

**Position: Head of IT**

Are you a tech-savvy problem solver with a passion for enhancing user experiences and optimizing digital platforms? The Consulting Club of the University of St. Gallen is seeking a talented individual to serve as our Head of IT. In this role, you will be responsible for maintaining and improving our website and infrastructure to ensure that both students and partner companies have the best possible experience interacting with our online platforms.

**Responsibilities:**

**Website Maintenance and Development:** Oversee the ongoing maintenance and updates of our club's website, ensuring that it remains functional, user-friendly, and visually appealing. Collaborate with web developers and designers to implement new features, enhancements, and optimizations to enhance the overall user experience.

**Infrastructure Management:** Manage and optimize the club's digital infrastructure, including servers, databases, and other technical resources, to ensure reliable performance and scalability. Implement best practices for data security, backup, and disaster recovery to safeguard sensitive information and ensure business continuity.

**User Support:** Serve as the primary point of contact for technical support and troubleshooting issues related to our website and digital platforms. Provide timely assistance and guidance to students, club members, and partner companies to resolve technical issues and optimize their usage of our online resources.

**Continuous Improvement:** Stay updated on emerging technologies, trends, and best practices in web development, IT infrastructure, and digital marketing to identify opportunities for innovation and improvement. Proactively seek feedback from users and stakeholders to identify pain points and prioritize enhancements that will drive value and satisfaction.

**Qualifications:**

Understanding of IT infrastructure principles, including networking, servers, cloud services, and cybersecurity concepts.

Excellent problem-solving skills and attention to detail, with the ability to troubleshoot technical issues and implement effective solutions.

Effective communication skills, both technical and non-technical, to collaborate with cross-functional teams and stakeholders.

Prior experience in website development, IT support, or related fields is preferred.

Join us in leveraging technology to empower our community and enhance the digital experience for students, members, and partner companies. If you're passionate about technology, innovation, and making a positive impact, we invite you to apply for the role of Head of IT and help shape the future of the Consulting Club of the University of St. Gallen. Apply now and be a driving force behind our digital transformation journey!